

INFORMATION ABOUT THE TRANSPORT FROM BIARRITZ TO ST JEAN PIED DE PORT

our phone number in case of problem the day of the transport: 0033661960476

Health Mesures related to COVID 19

Wearing a mask is obligatory. If you don't have one, the driver will sell you one for 1€.
The driver will give you Hydroalcoholic gel at the entrance of the vehicle.

Please do not touch the handles: the driver will open the trunk for you to put your luggage in. He will then open the vehicle for you to take your seat.

The vehicles are disinfected after each transfer.

PRICES:

Prices per person (luggage included), we can take from 1 to 8 people:

	1 p.	2 p.	3 p.	4 p.	5 p.	6 p.	7 p.	8 p.
Price /p.	96,00 €	48,00 €	32,00 €	24,00 €	20,00 €	19,00 €	19,00 €	19,00 €

Bikes: 5€ per bike

We always try to make groups share the transport.

HOW TO BOOK?

The booking has to be made by email, we need to know:

- your name
- how many people you are
- the flight number and the exact time of arrival (we pick you up 30 minutes after the time of arrival)
- **your mobile phone number** that you will use the day of the transport (with the right prefix from your country)

HOW TO PAY?

* In advance by credit card: we will send you a payment link once the price is at his minimum (19€/p)

- Cash, on arrival at St jean Pied de port : We don't have the credit card device in the vehicule, if you haven't paid in advance, the payment will have to be cash.
- **For all last minutes reservations, we won't be able to offer you the credit card payment, it will only be possible by cash**

CANCELLATION and REFUND

Cancellation free of charge up to 7 days before your transport. The amount you have paid will be refunded to the card used for payment

Cancellation within 7 days: No refund

WHERE AND WHEN DO WE MEET?

The airport of Biarritz being very small, it is very easy to meet. Inside the airport, at the arrivals gate, near the information desk, a driver will stand with a board. He will have your name and the name of the other passengers on it.

We will come 30 minutes after your time of arrival. Before we come to the airport, we check the exact airplane landing time on the airport website. We will know exactly when you arrive.

So, don't worry if you don't see us when you are outside, we are rarely late.

It is not necessary to call us to be sure if we are arriving or not, we are certainly driving to you.

If anything happens (delay for any reason) we'll call you to let you know.

HOW LONG IS THE DRIVE TO SJPP?

The transport takes 1 hour in normal traffic conditions.

If you land on at 15h30, we will come pick you up at 4pm, and we will be at St JPP at 5pm.

VERY IMPORTANT: we make groups, how does it work? What do you have to know?

Before the transport:

When you make a request for a transport through the website, we will inform about the transport time, if more people are registered for that transport, and the price.

If you book the transport, it means that you accept these conditions. If more people join the transport, the price will be lower.

If you want a shared transport only, you can inform us about it. In that case, we might offer you a transfer later than 30 min after you landing.

Few days before each transport, we check all the requests. If we have some transport which can be interesting for you, we will send you an email.

At the airport:

If you meet more pilgrims at the airport who want to join your transport to St JPP, it is possible for them to come with us ONLY IF:

- we have some seat left
- **we receive the booking by mail / WhatsApp/ SMS at least 15min before we arrive at the airport.** We are only allowed to pick up people who have a written booking, people without any booking cannot join the transport. So, before we pick you up, you can send a mail to contact@expressbourricot.com putting in subject "TODAY" indicating that you wish to share the transport and that you want 2 seats more, for instance. Without any mail we cannot pick up more persons. You can say "I am Garry, and I met Linda and John to share the transport, so now we are 3 persons in my booking". **The booking is confirmed when you receive our confirmation.**

IN SAINT JEAN PIED DE PORT:

We will stop in front of the tourist office. You will have to walk less than 5 minutes to the pilgrim office and most of the hostels, albergue or hotel which are in the "Rue de la Citadelle"

If you want to be dropped in another place than the tourist office, for example in front of your hotel, it will be possible if we have enough time for it, but I will charge you 2€ per person.

MORE INFORMATION ABOUT OUR OTHERS TRANSPORT:

Our office is open from Monday to Saturday, from **16h00 to 20h00**, from **MARCH 14th to October 22nd** . **CLOSED ON SUNDAYS**

We offer the transportation service every day from March 14 to October 22, even on sundays, only the office remains closed.

Bags to Roncesvalles:

a bags transport from St JPP to Roncesvalles, to make this walk easier, 8€

Bags to Santiago:

We do direct luggage transfer to Santiago, for extra bag that you wouldn't need during your trip to Santiago, bicycle boxes etc... : 70€, storage included.

Morning Shuttle:

A morning shuttle which can transport you from St JPP to La croix Thibault, via Huntto, Refuge d'Orisson, Vierge d'Orisson. It can help you to do this walk which can be difficult, but beautiful.

Transport to Roncesvalles:

Every morning, if you already have walked the part from St JPP to Roncesvalles, or if you are too afraid to do it.

TIPS FOR YOUR WALK FROM ST JPP TO RONCESVALLES:

You can check the weather in this website:

- For St Jean pied de Port:

<http://www.meteofrance.com/previsions-meteo-france/saint-jean-pied-de-port/64220>

- For the mountain:

<http://www.meteofrance.com/previsions-meteo-montagne/iraty/64560>

The weather can be very different in St Jean PP and on top of the mountain, always take some warm clothes.

You can buy some equipment in this shop, if you miss something:

<http://www.directioncompostelle.com>

The walk is 25km – 8hours walking – 1200 meters of denivelation

You can sleep in the refuge of Orisson to do this walk in 2 days.

<http://www.refuge-orisson.com/>

[The pilgrim office](#), N°39 in La Rue de la Citadelle, opens from 07:00 or 07:30 am to about 8:00pm.

We don't write the list of the hotels, albergue, and restaurant in St JPP: there are many, and you will find easily a place to sleep.